

# Biometrics in SAS

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Background  
Current situation  
Future



# Background - Biometrics in SAS

New York 911 2001 and  
London Heathrow summer  
2005

Enhanced security demands  
EU regulation "Reconciliation  
of Hold Baggage"

For International and domestic  
flights 2005 -2006



# Current situation - Biometrics in SAS

Cooperation with Precise Biometrics 2004

Secure, easy to adopt and short process time

Challenge to maintain the automated flow in turnstile on the domestic markets in Scandinavia



# The solution is.....



# Current situation - Biometrics in SAS

For the customer is optional to participate  
The data is deleted when the aircraft is airborne  
The system is approved by the "Datatilsynet" in SE, DK and NO



# Current situation - Biometrics in SAS

## Usage tracking

67% passengers holding baggage to check-in

93% passengers enrolled at bag drop and

99,4% of them used fingerauthentication at gate

## Customer experience

98% agreed that the process is simple, quick and convenient

4% experienced some kind of problem

# Future - Biometrics in SAS

Automated bag drop

International flights

Extended passenger groups

Security and border controls

